

TENNESSEE REGULATORY AUTHORITY



Pat Miller, Chairman
Deborah Taylor Tate, Director
Sara Kyle, Director
Ron Jones, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 3, 2004

Beverly Jackson
Manager of Regulatory Affairs
CI², Inc.
200 Galleria Parkway, NW Suite 1200
Atlanta, Georgia 30339

RE: Docket # 04-00354

Dear Ms. Jackson:

CLEC applicants are required, by statute, to demonstrate their managerial, financial and technical abilities to provide the services for which they seek authority. To assist the Authority in its review of CI²'s application for a Certificate of Convenience and Necessity to provide competing facilities-based local services in Tennessee, you are requested to provide the following information:

1. Please provide a copy of a signed certificate of service and date notice that was served to the eighteen (18) incumbent local exchange telephone companies in Tennessee. A list of the incumbent's was provided, however, the written certification and date the notice was served was not provided.
2. Please provide a biography of Jo Lynn Willingham, Vice President of Finance.
3. Please provide an expanded, more detailed pre-filed sworn testimony describing CI²'s financial and technical ability to provide telecommunications services in the State of Tennessee
4. Please provide a signed Small and Minority-Owned Telecommunications Business Participation Plan.
5. Please provide answers to the following questions concerning numbering within your proposed service area.
 - A. What is your company's expected demand for NXXs per NPA within a year of approval of your application?
 - B. How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?

- C. When and in what NPA do you expect to establish your service footprint?
 - D. Will the company sequentially assign telephone numbers within NXXs?
 - E. What measures does the company intend to take to conserve Tennessee numbering resources?
 - F. When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?
6. Please provide answers to the following questions concerning Tennessee Specific Operational Issues.
- A. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee.
 - B. Is the company aware of the Tennessee County Wide Calling database maintained by BellSouth and the procedures to enter your telephone numbers on the database?
 - C. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?
 - D. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro area.
 - E. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.
 - F. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 et seq. And Chapter 1220-4-11?

Please provide this information by November 15, 2004. If you have any questions concerning this request or need additional information, please call Patsy Fulton at 615-741-2904 ext. 193.

Sincerely,

D. M. [Signature] to Darlene Standley

Darlene Standley
Telecommunications Chief

c: Docket File